

R-E-S-P-E-C-T:
Got None? Want Some?

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A Presentation by
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Overview

What's Happening Now?

The Power of Attitude and
Respect

10 Tips for Leading the Value
of Respect

"Gaze fondly upon today
for tomorrow is bound
to suck worse."

Antonio from the television show Wings.

Ponderables for the NOW...

- Organizational life is changing?
- Got change, chaos and confusion?
- Got disrespect? Got Attitude?
- R U Thriving or Surviving as a volunteer?

What's Happening In Organizations?

- Never been here before
- Clash of the Ages
- 4 Generations
- New competencies; new relationships, new roles, and new rules.
- Attitude

There's Attitude Out There

The Good: Personal & Professional

The Bad: Fear of the unknown

The Ugly: Rooted in powerlessness



The 20/60/20 Attitude Scale

- 20% thrive
- 60% wait and see
(Real issue: "what does this change mean to me?")
- 20% resist (from in your face to sneaky)

Note to Self:

ATTITUDE is a choice!

(The Devil doesn't make people choose their attitude...they do!

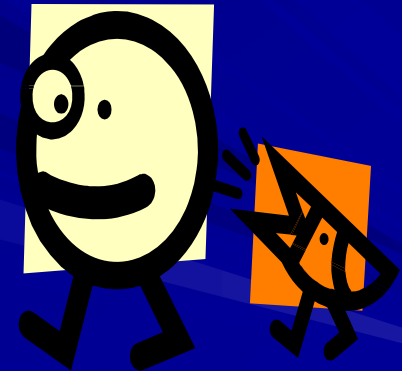
Disrespectful TEAM Players

- ✓ Workplace Royalty
- ✓ Generation bashers
- ✓ Negaholics?
- ✓ Rumor Mongers
- ✓ Houseplants



Toxic Behaviors

- Bullying
- Yelling
- Blaming others
- Gossip
- Going behind someone's back
- The "look"



Another Note to Self:

1. It's not about you.
2. It's about people **choosing negative behavior and personal power** in a professional practice environment.
3. **Bottom Line**: Negative behavior is unprofessional conduct.

Toxic Impacts

- Fear
- Powerlessness
- Low self-esteem
- People get sick...so much for teamwork, teams fall apart
- People leave
- True service to others does not exist
- Recruitment suffers



Guiding principle # 1

There is a universal need for all individuals to be treated with dignity and respect.

Guiding Ponderable # 2

Healthy teams are characterized by mutual respect.

Ponderable # 3

Volunteers as part of the team are worthy of being treated with dignity and respect.

Ponderable # 4

Respect knows no boundaries:

- Diversity
- Education: formal and life
- Generational differences
- Background and experiences

10 Top Tips for Living the Value of Respect

1

Respect yourself

2

Always treat others
with respect.

3

Choose Your Attitude
Wisely

Tip # 4

Require RESPECT

Tip # 5

Be accountable for all
your
actions...accountability is
never optional.

Tip # 6

Deal with toxic people

Tip # 7

Remember: if you keep doing what you've always done; you'll keep getting what you always got.

Dr. Phil

8

Take time to reflect before
you act.

9

Determine the situations over which you have control; no control, and influence.

10

Don't wait for others to
change...you go first!

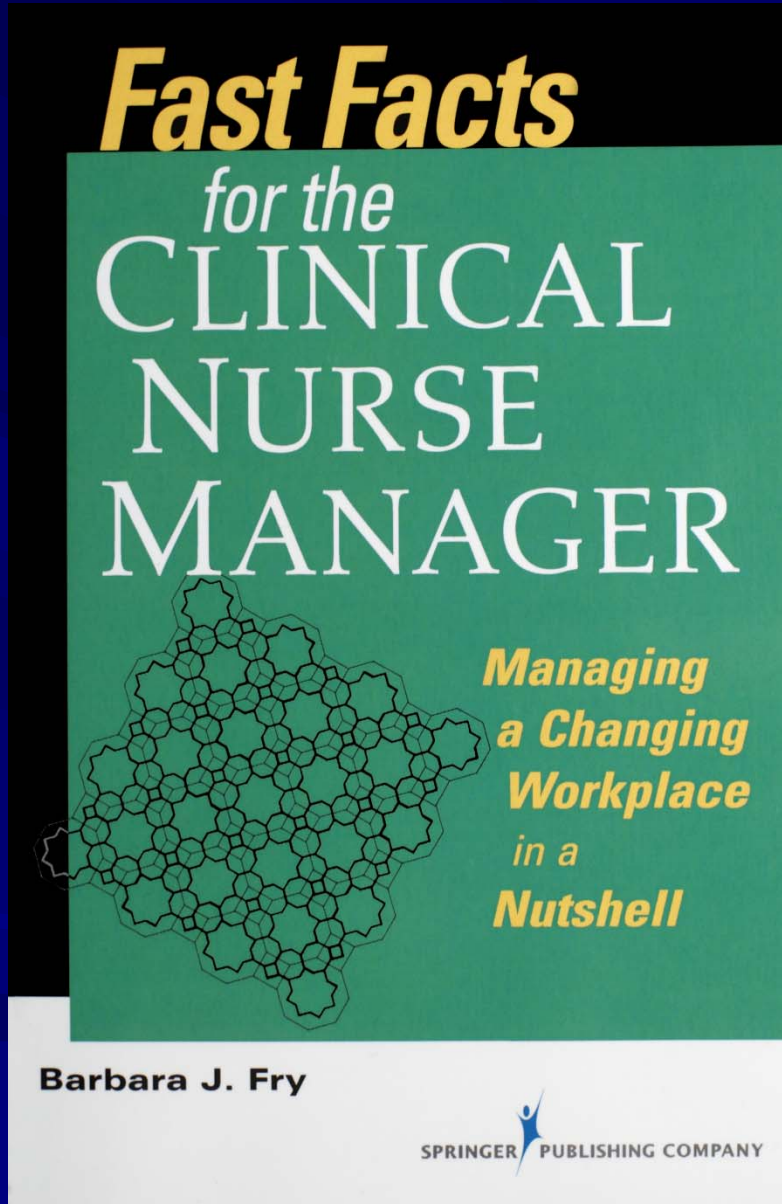
Bonus Tip!

Have Fun!

Saturday Night Live Deep Thought # 1

The best way to predict the future is to create it.
(Drucker).





To order Barb Fry's book:

Chapters	!ndigo
chapters.indigo.ca	